HOTELOGIX

Key Features

Hotelogix is an enterprise grade solution for Small & Medium-sized Hotel Properties that lets you completely manage your business using a simple Computer and a basic Internet connection. The system is innovatively designed to cover the complete Operational & Business needs of a Hotel with amazing simplicity, offered at an exceptional value.

Hotelogix lets you work with multiple currencies & time-zones, and on Multiple Properties that may be managed centrally, and are seamlessly linked for Marketing & Distribution through a variety of channels for improved ROI, thus directly improving your bottom line - profits.

The solution covers Hotel operations with immense flexibility, such that to accommodate even the most complex of scenarios quite effectively. So no matter what your property type is, be it a Hotel, Hotel Chain, Resort, Motel, Lodge or a Road side Inn, we are sure it will meet your requirements, and let you carry through even the most complex of transactions with un-matched ease.

Hotelogix is power-packed with features that are sure to impress. Here's a quick look at its key features:

- Comprehensive Property Management System
- Powerful Frontdesk interface - Unique & only one of its kind
- Web Booking Engine supporting Multiple Rates & Rooms with Credit Card guarantees/deposits
- Point of Sale to manage Restaurants, Spas, Gift Shops, Room Service and more.
- Extensive Housekeeping Management and Reporting
- Strong Rates & Package Designer integrated with in-depth Revenue Flows
- Streamlined Accounts – Cost/Profit Centers, Rooms & POS
- Enterprise level Audit Trails and Night Audits
- Powerful Reporting and Revenue Management
- Direct Travel Agent and Corporate Bookings Consoles with Negotiated & Special Rate support
- Round the clock Live Support accessed with Single Click
- Built in console for Remote offices to operate seamlessly (Marketing Offices, Agents etc.)
- Integration to GDS/IDS

Not to forget, it is the WORLDS EASIEST SYSTEM to get started with (takes 10 minutes flat, to get on to it).

What do you get with Hotelogix?

Enterprising grade system

An enterprise grade solution that lets you match up to the bigger players, and affordable to get you the best bang for your buck. Hotelogix is

- A fully Integrated solution
- Acccessible to use from anywhere and at anytime
- Truly Centralized for exceptional operational convenience
- Highly Secure for your critical data at world renowned Data centre environment
- Scalable to your growing needs - Future ready

Seamless integration

A truly centralized solution, Hotelogix seamlessly integrates Reservations, Front Desk, Housekeeping, Spa, POS terminals, multi-location marketing offices, and travel agents on a unified platform.

Unlimited Points of Sale

Hotelogix allows you to create unlimited number of integrated POS (touchscreen ready) terminals for managing your Restaurants, Spa's, Gift shops, Mini Bars etc.. These POS can not only offer direct room-service to your in-house guests, but further, they let you create rate inclusions from the products and services offered. These Rate inclusions can be clubbed with Rooms for creating promotional Packages. The powerful package designer lets you manage the POS revenues automatically through requisite postings and allocations and with complete control of package profits and losses.

Web reservation engine

The built-in Web reservation engine lets you book your property lodgings directly from your website and give immediate confirmations with up-to-date inventory. Multiple rates/packages with booking of Single and Multiple rooms on multiple dates supported. Accept Credit card payments and guarantees as per flexible rate/season based booking policies. Automatic user account created for adding, editing bookings or policy based cancellations with automatic charge.

Multi-Property system

Hotelogix supports Multiple Properties in Multiple Time Zones, and with Multiple Currency transactions. You can easily add hotel properties to your existing account simply to your Hotel profile in the Admin console. The future road-map includes support of multiple languages .

HOTELOGIX

Jul. 25

Front Desk management

Hotelogix gives you the power to manage virtually every kind of booking centrally through your Front Desk. Frontdesk is seamlessly integrated to the built in POS terminals & Web booking engine, and further, linked to major distribution channels offering multiple Rates and Room inventories on the GDS and IDS directly through the Hotelogix Admin Console.

Distribution channels support

Hotelogix supports all major Sales Distribution networks and channels for your hotel inventory (GDS, IDS, and Travel Agents, Corporate bookings, Hotel Website sales etc). This is to dramatically decrease your running costs primarily letting you do-away with resources to manage multiple inventories, and minimize chances of errors resulting in un-monitored over-bookings that help in-turn to cut losses from chargeback's.

Online payments & Credit Card processing

Hotelogix allows direct credit card settlements through integration support with virtually every major payment gateways, like PayPal, Authorize.net, Virtual Merchant etc. The system lets you charge from everywhere within the system, be it a No show charge from Frontdesk, or a Check-out settlement, or even a Food bill payment at your Restaurant, thus acting as a Virtual terminal available universally throughout the Hotel. An extra gateway integration cost applies.

Travel agent and Corporate consoles

Hotelogix includes integrated Travel Agent and Corporate Bookings consoles, which allows you to conduct business directly with your agents and corporate customers, cutting staff intervention and allowing real-time bookings. Multiple bookings are possible in a snap, both from the Frontdesk or any other Hotelogix interface. You can offer special negotiated rates & terms for your Corporate customers and Travel agents, with the commissions calculated and accounted for automatically.

Marketing console

A built-in Marketing console lets you coordinate your business from different global locations, that saves on greatly on communication costs and lets you streamline your operations with Regional offices and global Marketing locations, at no additional infrastructure cost.

Accounting, third party integrations

Complete Accounting, third party integrations like EPABX, Credit card, Video-on-demand, Room Key, Inventory Stock, CRM, and more are all in the development map and soon be seen on the system.

HOTELOGIX

Jul. 25

Detailed Feature list

Hotelogix offers a revolutionary new Frontdesk interface to work with at the heart of its PMS. It is a Dynamic Tape Chart that is designed with years of research, and a closely coordinated development with some of the best brains the industry has to offer. The result is been a celebrated new design that we swear by for its simplicity, and the power & flexibility that its powerful Graphical interface offers even on a basic dial-up Internet connection.

The up-to-the-moment Hotel status is displayed on-screen at all times. The nice part is that this simple status chart lets you work on it directly. So Add/edit even the most complex form of bookings, reservations; or transact check-ins, check-outs or payments on the fly within seconds.

Hotelogix comes with unlimited built-in POS terminals and an extensively configurable Web booking engine. The system seamlessly integrates Reservations, Front Desk, Housekeeping, along with your Restaurants, Spa, Travel Desk etc through its built-in POS terminals, and also your Marketing/Regional offices, select Corporate customers, and Travel agents enabling direct transactions on a unified platform.

List of features include:

Support multiple Hotels & Resorts

- Manage multiple Hotel Properties with Management/Super Administrator/Administrator logins
- Categorize Rooms by amenities, male bed, female bed etc
- No limit to the number of (staff) user accounts
- Real time financial status available to authorized users.

Rates Management

- Number of seasons covering multiple years supported
- Special pricing for holiday, weekend or other short-term event periods
- Special pricing for Adults & Children
- Support for unlimited Add-on services appropriate Revenue distribution
- Negotiated Rates with flexible Commissions/Discounts for travel agents, sources of business etc
- Surcharge for extra persons
- Daily & Long-stay rates with promotional Discounts
- Group discounts/surcharges
- Multiple rates & rate types support in a single stay

Reservations Management

- Room status - available/reserved/checked-in/checked-out/blocked
- Room availability lookup, summary & stay information grid

HOTELOGIX

Jul. 25

- Details for a returning guest automatically filled in the reservation screen
- Guest details: name, address, email address, fax number, phone number, credit card(s), company, member/number, preferences, free format notes
- Historic and current records (mail and email addresses, phone & fax numbers, contact names etc) of and revenues from/payments to travel agents, sources of business, groups, companies etc in a central database.
- Credit limits for guests, companies, Agents etc
- History of guest hotel stays including dates, rates paid, total expenditure, sharers, preferences, notes
- Search for a reservation by last name, first name, group name or confirmation number all from a single search
- Override standard room rates/packages with appropriate authority
- Special guest requests including for a specific room, adjoining rooms, same floor rooms
- Late arrival/checkin, early checkin, late checkout (with option to charge extra)
- Extra bed/cot
- Group reservations (multiple rooms under one name/bill).
- Record name & room number of group leader
- Inquiry on guests scheduled to arrive/depart on a specific date
- Sources of business/travel agent codes and information (for calculation and commission payments)
- Collection of deposits for room reservations
- Reservation confirmations by email or fax

Online Bookings

- Integrated Web Booking module for the Hotel website
- Enter start/end stay dates and room selection
- View real time room availability and price
- Real-time confirmation of booking to customer
- Offer Multiple Rates & Packages based on stay dates
- Single & Multiple room bookings with policy based deposits & Guarantees
- Automatic creation of Guest account, enabling them to edit their reservation or book a new one
- Automatic confirmation email with booking details and policies
- Link to sell available rooms via GDS/IDS like Expedia.com, Hotels.com and other intermediary websites

Checkin

- Automatic allocation of rooms to guests on check-in for maximum yield and optimal usage of Room Inventory
- Accept and post room deposits/key money
- Print guest check-in card (option to do so in bulk in advance)

HOTELOGIX

Jul. 25

- Optional Self service checkin/out kiosks
- Multiple guest names and sharers per room
- Cancel Check-ins (before Night Audit)
- Group checkins
- Negotiated room rate (with appropriate authority)
- Extending stays
- Direct Interface with online Credit Card payments
- Secure web based credit card processing
- Automatic allocation of breakfasts/meals and other add-on services for inclusive rates

Checkout

- Account/invoice printing with multiple splits & routings
- Late check out with option to extra charge
- Optional Self-service checkout/in kiosks
- Free format reminder feature for front desk clerk (coming soon)
- Combine and share bills between Room Sharers and Group Rooms
- Move charges between accounts and room bills.
- Point and click to void or transfer guest transactions
- Reinstate checked-out rooms (before Night Audit)
- Group checkouts
- Forms of payment including checks, traveler's checks, debit and credit cards, bill to company
- Recording of a reference number for non cash payments (check number, authorization code etc)
- Direct Interface with Credit Card Payments
- Secure web based credit card processing
- Payment in multiple currencies
- Cash counter support
- Receipt printing
- Guest accounts
- Group accounts
- Automatic posting of room charges overnight
- Suppression/reversal of auto room charges and then manual posting
- Automatic invoice to corporate accounts (when due, or monthly)

Supplementary Hotel Services

- POS system for café, convenience store, laundry, tours, travel desk etc
- POS system enables staff to accept cash sales or to post charges to the room
- POS fully integrated into guest accounts, and sales
- POS with touch-screen support and online credit card processing
- Charge additionally phone calls, movies, broadband internet etc to the guest's account
- Can be used with almost all PABX or PBX systems (Optional) worldwide.

HOTELOGIX

Jul. 25

- Guest messages with delivery confirmations
- Task Management between departments and POS
- Process Credit Cards Throughout the System (PayPal, Authorize.net etc) - Virtual Payment Terminal

Conference Booking & Management (Coming Soon)

- Sell and manage tours including ticket sales and space available.
- Sell and manage use of meeting/reception rooms in partial hour or hourly increments
- Meeting/reception room bookings. Numbers of participants, seating and table configurations
- Projector/screen/PC hire
- Provision of refreshments for meetings/receptions
- Meeting/reception room charges and billing

Financial and Business Reports
Print, View online, Export in .pdf, .doc and .xls format

- A Daily reports & Monthly summary that shows
- prior day, current month to date and current year to date
- by cost centre (rooms, phone, internet, café, convenience store, laundry, tours (POS assisted))
- forecast for the next 7 days
- Detailed up-to-the-minute House Status
- Rooms availability
- Occupancy %
- Reservations, checkins, checkouts
- Average guest stay duration
- Total room revenue; Average room rate, RevPar
- Balances by not due, due, overdue and total
- collections by payment method (cash, check, MC, Visa etc) & total
- no shows, cancellations
- Rate variations & discounts
- Travel agent commission
- Detailed charge & payment journal
  - Guest bills and receipts
  - Corporate Direct Billing Ledger and Ageing

Housekeeping

- List of today's check-ins, checkouts, occupied and vacancies including any repair or maintenance notes
- Room status: dirty, clean, inspected, under repair
- Manage room status from the housekeeping area.

HOTELOGIX

Jul. 25

- Front desk staff can see real time room updated status
- Housekeeper to front desk communications
- Maid assignment to rooms
- Report of assignments
- Daily task lists for housekeepers
- Recording and reporting of defects, repairs & maintenance
- Recording that defects have been remedied, repairs and maintenance undertaken

Hotel Administration

- Aids to revenue management, forecasting, marketing, campaign management (coming soon)
- Promotional mail or email campaigns (coming soon)
- Report of guests scheduled to arrive/depart on a specific date
- Forecast for Inclusions based on occupancy
- Staff training aids
- Internal messaging system

Accounting

- General ledger
- Profit/cost centers
- Automatic direct billing from front desk
- Printing and mailing of room/monthly guest bills to companies. Statement print/email with past due messages.
- Ability to flag accounts due for payments or payment delays
- Vendor details (mail and email addresses, phone numbers, contact names, products, prices etc)
- Accounts payable
- Contract/subscription recurrent payables
- Cash requirements forecasting (coming soon)
- Accounts receivable
- Aged debtors
- Provisions for bad debts
- Payment of Travel Agent commission
- Audit trails (who changed, what and when)
- QuickBooks/Sun Accounts/Other Interface modules (coming soon)

HOTELOGIX